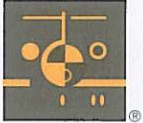


DUNCAN  
AVIATION



**21 October 1999**

**Dr. Scott W. Donkin  
5540 South Street  
Suite 200  
Lincoln, Nebraska**

**Dear Scott:**

**Thank you for the excellent presentation that you gave to the employees at Duncan Aviation today. Your information was outstanding and I know that everyone here left with new ideas and goals for their workplace and for their lives.**

**I have enclosed a Duncan Aviation shirt and my hope is that it will be the correct size for you.**

**Again, my great thanks to you for sharing your experiences and information with us.**

**Sincerely,**

A handwritten signature in black ink that reads "Kathryn Duncan Thompson". The signature is fluid and cursive, with the first name being the most prominent.

**Kathryn Duncan Thompson**

Lincoln Airport  
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